

Report to the Thames Valley Police & Crime Panel

Title: Report of the Thames Valley Police & Crime Panel Complaint Sub-Committee

Date: 27th November 2015

Author: Clare Gray, Scrutiny Officer,
Thames Valley Police & Crime
Panel



Background

1. The Panel has a statutory duty to handle non-criminal complaints against the Police & Crime Commissioner for Thames Valley.
2. A Sub-Committee of the Panel discharges this duty on its behalf. The Chairman of the Sub-Committee is currently Cllr. Emily Culverhouse.
3. It was agreed that the Sub-Committee should submit its report to the Panel on a quarterly basis, when complaints had been considered.

Complaints Received

4. Separate complaints were considered at Sub-Committee meetings on 25th September 2015.
5. The first item related to an issue regarding the handling and process of a complaint. As a previous apology had been made and changes made to complaint handling procedures the Sub-Committee did not uphold the complaint against the PCC. Complaint Two related to the same complainant regarding the handling and process of a complaint against the Deputy PCC which was not upheld for similar reasons.
6. Complaint Three related to a parking issue and how this was handled by the PCC. The Sub-Committee agreed that the complaint did not fall within the jurisdiction of the Panel as set out in the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012.
6. There is a further meeting of the Sub-Committee on 27 November.

Recommendation

1. It is recommended that the Thames Valley Police & Crime Panel note the report of the Complaint Sub-Committee